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9 UNITED STATES DISTRICT COURT
10 NORTHERN DISTRICT OF CALIFORNIA
11 SAN FRANCISCO DIVISION

13 O'BRIEN SALES AND MARKETING, INC.,
on behalf of itself and other similarly situated,

14 Plaintiff,

15 V.

16 TRANSPORTATION INSURANCE
17 COMPANY,

18 Defendant.

Case No. 20-cv-02951-MMC

DEFENDANT TRANSPORTATION
INSURANCE COMPANY'S NOTICE OF
MOTION AND MOTION TO DISMISS
PLAINTIFF'S COMPLAINT;
MEMORANDUM OF POINTS AND
AUTHORITIES IN SUPPORT

Judge: Hon. Maxine M. Chesney
Date: August 21, 2020
Time: 9:00 a.m.
Crtrm: 7

Action Filed: April 29, 2020

ORAL ARGUMENT REQUESTED

SQUIRE PATTON BOGGS (US) LLP
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NOTICE OF MOTION AND MOTION TO DISMISS

TO ALL PARTIES AND THEIR ATTORNEYS OF RECORD:

NOTICE IS HEREBY GIVEN that on August 21, 2020 at 9:00 a.m. or as soon thereafter as counsel may be heard, before the Honorable Maxine M. Chesney, in Courtroom 7 of the United States Courthouse, located at 450 Golden Gate Avenue, San Francisco, California, Defendant Transportation Insurance Company (“Defendant” or “TIC”) will and hereby does move the Court to dismiss Plaintiff O’Brien Sales & Marketing, Inc.’s (“Plaintiff” or “O’Brien”) Complaint for Declaratory Relief.

Defendant’s Motion seeks an order dismissing the Complaint pursuant to Rule 12(b)(6) of the Federal Rules of Civil Procedure on the ground that the Complaint fails to state a claim upon which relief can be granted. Defendant’s Motion is based on this Notice of Motion and Motion, the Memorandum of Points and Authorities contained herein, the accompanying Declaration of Jason Deitzel, the accompanying Request for Judicial Notice, any reply papers that may be submitted, on the arguments of counsel at any hearing that may be held, all of the pleadings, files and records in this proceeding, and any other such matters as the Court may consider at the time of the hearing on the motion.

Dated: July 7, 2020

Respectfully submitted,

Squire Patton Boggs (US) LLP

By: /s/ G. David Godwin
G. David Godwin

Attorneys for Defendant
Transportation Insurance Company

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MEMORANDUM OF POINTS AND AUTHORITIES

TIC respectfully submits the following memorandum of points and authorities in support of its motion to dismiss with prejudice all claims asserted against it in the Class Action Complaint [Doc. 1] (the “Complaint”) of Plaintiff pursuant to Rule 12(b)(6) of the Federal Rules of Civil Procedure. The Complaint fails to state a claim upon which relief may be granted because the unambiguous terms of Plaintiff’s insurance policy with TIC do not provide coverage for Plaintiff’s claim. The grounds for this motion are further provided in this memorandum, in the Declaration of Jason Deitzel and attached exhibits, in the Complaint, in the Request for Judicial Notice and upon such further evidence or argument as the Court permits.

STATEMENT OF ISSUES TO BE DECIDED

Whether Plaintiff’s claims for declaratory judgment should be dismissed with prejudice on the ground that the terms of the policy issued by TIC to Plaintiff do not provide Business Income, Extra Expense, and/or Civil Authority coverage for Plaintiff’s alleged loss.

PRELIMINARY STATEMENT

This is an insurance coverage action arising out of the COVID-19 pandemic. Plaintiff, a marketing agency in Newport Beach, California, alleges that its property insurance policy with TIC provides coverage for business interruption losses purportedly incurred as a result of COVID-19. On behalf of putative classes of TIC insureds, Plaintiff asserts three claims, each seeking a declaration of coverage under one of three provisions of its policy: those affording Business Income, Extra Expense, and Civil Authority coverage respectively. Plaintiff alleges that TIC issued blanket denials for all COVID-19 claims, including Plaintiff’s claim and the claims of putative class members nationwide, regardless of their merits. But the threshold question on this motion is whether *Plaintiff’s* policy affords coverage for *its* alleged loss. It does not. Although the global COVID-19 pandemic has disrupted businesses around the world, the unambiguous terms of Plaintiff’s policy do not provide coverage for Plaintiff’s alleged losses.

First, Plaintiff’s claims for Business Income and Extra Expense coverage fail because the plain language of the policy provides that such coverage applies *only* when the suspension of

Plaintiff's operations is caused by "direct physical loss of or damage to" property at the insured's premises. The Complaint does not plausibly allege that O'Brien's property suffered *any* direct physical loss or damage. Without any direct physical loss of or damage to Plaintiff's property, coverage under the Policy is not triggered, and no recovery is available.

Second, Plaintiff's Civil Authority claim fails because the Complaint does not plead either of the two prerequisites for coverage: the orders relied upon in the Complaint—the Governor's March 4, 2020 Proclamation of a State of Emergency (the "Proclamation") and his March 19, 2020 Executive Order N-33-20 (the "Executive Order")—were not enacted because of direct physical loss of or damage to property at another location, and they did not prohibit access to Plaintiff's premises. To the contrary, the Proclamation and the Executive Order were issued to facilitate the treatment of people infected with the virus and to limit person-to-person contact "to bend the curve" of contagion. Moreover, neither the Proclamation nor the Executive Order restricts access to Plaintiff's premises.

For all these reasons, Plaintiff is not entitled to coverage under the policy, and the Complaint should be dismissed with prejudice.

I. STATEMENT OF FACTS

The facts alleged or incorporated by reference in the Complaint, or of which the Court may take judicial notice on this motion, are summarized below.

TIC respectfully requests that the Court take judicial notice of Plaintiff's insurance policy with TIC (Ex. A), and the Proclamation and the Executive Order (Exs. B and C). On a motion to dismiss, the Court may consider documents referenced in the complaint but not attached to it so long as the documents are referred to by the complaint, are central to the allegations, and are of unquestioned authenticity. (*Parducci v. Overland Sols.*, 399 F. Supp. 3d 969, 979 n.2 (N.D. Cal. 2019) (relying on underlying insurance policy attached to motion to dismiss in granting the motion).) Here, there can be no question as to the authenticity of these documents, and Plaintiff's policy is repeatedly referenced in the Complaint and central to the allegations—indeed, it is the source of the purported right to coverage that Plaintiff seeks to have declared—and the

1 Proclamation and the Executive Order are likewise referred to in the Complaint and central to
 2 Plaintiff's claims under the Civil Authority endorsement. (Complaint ¶¶ 15 and 40.)

3 **A. The Parties**

4 Plaintiff is a marketing agency located in Newport Beach, California. (*Id.* ¶ 13.)
 5 Defendant is an insurance company incorporated under the laws of Illinois, with its principal
 6 place of business in Chicago, Illinois. Defendant issues insurance policies to policyholders in
 7 California and other states. (*Id.* ¶ 14.)

8 **B. Plaintiff's Alleged Business Losses and the Shelter-In-Place Orders**

9 Plaintiff alleges its business was suspended "by the presence of the virus that causes
 10 COVID-19," and "Plaintiff was required to take measures to prevent further interruption and
 11 damage." (*Id.* ¶ 8.) Although the Complaint alleges in conclusory terms that Plaintiff's
 12 "business, and its premises, were physically damaged by the presence of the virus that causes
 13 COVID-19" (*id.*), it does not allege any *facts* from which that conclusory statement could
 14 plausibly be inferred. The Complaint does *not* allege that the virus that causes COVID-19 was
 15 *present at the insured's premises*, or even that any employee or client of O'Brien was diagnosed
 16 with COVID-19.

17 In support of its claim for coverage under the Civil Authority endorsement, Plaintiff
 18 further alleges that "[t]he Governor of California issued Executive Orders, including Executive
 19 Order N-33-20, that limit[ed] or reduce[d] the normal business operations of business in
 20 Plaintiff's community." (*Id.* ¶ 40.) The relevant orders are the Proclamation and the Executive
 21 Order.

22 On March 4, 2020, the Governor of the State of California signed the Proclamation, which
 23 states that the State of California has taken various actions to monitor and plan for the potential
 24 spread of COVID-19, preserve public health, and provide guidance to health care facilities and
 25 providers. (Ex. B.) It further notes that, as of March 4, 2020, there were 53 confirmed cases of
 26 COVID-19 in California, with more cases expected. (*Id.*) The Proclamation recognizes that,
 27 while California has a robust pandemic influenza plan and a strong health care delivery system,
 28

1 “it is imperative to prepare for and respond to suspected or confirmed COVID-19 cases in
2 California, to implement measures to mitigate the spread of COVID-19, and to prepare to respond
3 to an increasing number of individuals requiring medical care and hospitalization” (*Id.*) The
4 Order set forth in the Proclamation contains 14 items, none of which makes any mention of
5 physical loss of or damage to property. (*Id.*) Rather, the Order is focused on making available all
6 resources to treat patients afflicted with COVID-19. (*Id.*)

7 On March 19, 2020, Governor Newsom issued the Executive Order, which requires all
8 residents living in the State of California to stay at home. (Ex. C.) The stated purpose of the
9 Executive Order is: “To preserve the public health and safety, and to ensure the healthcare
10 delivery system is capable of serving all, and prioritizing those at the highest risk and
11 vulnerability” (*Id.* at 1.) The Order of the State Public Health Officer, also dated March 19,
12 2020 (the “Public Health Order”), is made part of the Executive Order and expressly states: “This
13 Order is being issued to protect the public health of Californians. The California Department of
14 Public Health looks to establish consistency across the state in order to ensure that we mitigate
15 the impact of COVID-19. Our goal is simple, we want to bend the curve, and disrupt the spread
16 of the virus.” (*Id.* at 2.) Neither the Executive Order nor the Public Health Order mentions
17 physical loss of or damage to property.

18 Plaintiff contends that the Proclamation requires a finding of the existence of the
19 circumstances described in Government Code Section 8558(b), which includes “‘conditions of
20 disaster or of extreme peril to the safety of persons and property’ caused by conditions such as
21 epidemics,” and that the Executive Order “is premised on a finding by the Governor of extreme
22 peril to property as a result of the epidemic.” (Complaint ¶ 40.) But that contention is belied by
23 the orders themselves: neither the Proclamation nor the Executive Order makes any reference to
24 peril to property. Rather, the stated purpose of both measures is to promote effective care for
25 people infected by the virus and to protect others from infection by stemming its spread.

1 **C. The Policy**

2 Plaintiff purchased from TIC a CNA Connect Policy, Policy No. B 5094898147, for the
 3 period December 17, 2019 to December 17, 2020 (the “Policy”). (Complaint ¶ 15; Ex. A at 5.)¹
 4 The Policy provides both first-party property coverage and liability coverage. The property
 5 coverage, as set forth in the Businessowners Special Property Coverage Form (Form SB-146801-
 6 1), and its incorporated Declarations, Endorsements, and Exclusions, is relevant to Plaintiff’s
 7 claims here. (See Complaint ¶¶ 4-7, 15.) Specifically, Plaintiff alleges that the Policy includes
 8 three grants of “coverage” that should provide compensation for Plaintiff’s alleged business
 9 losses: Business Income, Extra Expense and Civil Authority. (*Id.* ¶ 16.) The trigger for
 10 coverage under each of these provisions is “direct physical loss of or damage to property” at the
 11 insured’s premises (for the Business Income and Extra Expense coverage) or other premises (for
 12 Civil Authority coverage).

13 First, Business Income coverage, as set forth in the Business Income and Extra Expense
 14 Endorsement, allows Plaintiff to recover business income lost as a result of the suspension of its
 15 operations caused by “direct physical loss of or damage to property” at Plaintiff’s premises
 16 resulting from a cause of loss insured under the Policy. The relevant term of the Policy provides:

17 **1. Business Income**

18 ...

- 19 **b.** We will pay for the actual loss of Business Income you sustain due
 20 to the necessary “suspension” of your “operations” during the
 21 “period of restoration.” The “suspension” must be caused by direct
 22 physical loss of or damage to property at the described premises.
 The loss or damage must be caused by or result from a Covered
 Cause of Loss.

23 (Ex. A at 36.) “Suspension” means the “partial or complete cessation of your [the insured’s]
 24 business activities” (Ex. A at 33), and “operations” means “the type of your [the insured’s]
 25 business activities occurring at the described premises and tenantability of the described
 26 premises” (*id.* at 31). A “Covered Cause of Loss” means “RISKS OF DIRECT PHYSICAL

27 ¹ References to page numbers for Exhibits are to the document control numbers applied at the top
 28 right of each document.

LOSS” unless excluded or limited under the Policy. (*Id.* at 15-16.) Plaintiff alleges that it experienced a “suspension” of its business “by the presence of the virus and Plaintiff was required to take measures to prevent further interruption and damage.” (Complaint ¶ 8.) Plaintiff further asserts that the “presence of COVID-19 caused ‘direct physical loss of or damage to’ each ‘Covered Property’ by requiring it to be shut down,” but does not specify the nature of such alleged damage, nor explain how being required to “shut down” could cause “direct physical loss of or damage to” its property. (*Id.* ¶ 39.) In addition, the Complaint pleads generally that the “presence of virus particles alone is enough to make the property dangerous or less valuable,” but does not plead that the virus was present on its property. (*Id.* ¶ 32; *see also id.* ¶ 8.)

Second, Extra Expense coverage allows Plaintiff to recover reasonable and necessary expenses incurred during the “period of restoration” that would not have been incurred if there had been no direct physical loss of or damage to the insured’s property from a covered cause of loss. The relevant term of the Policy provides:

2. Extra Expense

- a.** Extra Expense means reasonable and necessary expenses you incur during the “period of restoration” that you would not have incurred if there had been no direct physical loss of or damage to property caused by or resulting from a Covered Cause of Loss.
- b.** We will pay Extra Expense (other than the expense to repair or replace property) to:
 - (1) Avoid or minimize the “suspension” of business and to continue “operations” at the described premises or at replacement premises or temporary locations, including relocation expenses and costs to equip and operate the replacement premises or temporary locations; or
 - (2) Minimize the “suspension” of business if you cannot continue “operations.”

(Ex. A at 37.) Plaintiff alleges that it is entitled to coverage for Extra Expense “because Plaintiff and Class Members paid or incurred costs in a period of restoration of the Covered Property ... due to COVID-19; or otherwise incurred expenses that were directly due to the interruption or suspension of their businesses.” (Complaint ¶ 73.) Under the Policy, the “period of restoration”

means the date that “[b]egins with the date of direct physical loss or damage caused by or resulting from any Covered Cause of Loss at the described premises; and [e]nds on the earlier of: (1) The date when the property at the described premises should be repaired, rebuilt or replaced with reasonable speed and similar quality; or (2) The date when business is resumed at a new permanent location.” (Ex. A at 31.)

Third, Civil Authority coverage allows Plaintiff to recover its lost Business Income and Extra Expense when a civil authority—i.e., a government entity—prohibits access to Plaintiff’s premises (here, Plaintiff’s office suite) because of “direct physical loss of or damage to” property at locations *other than* the insured’s premises caused by a Covered Cause of Loss. This coverage would, for example, cover business interruption if a government entity prohibited access to the insured’s premises as a result of a fire in a building across the street from the premises. The relevant terms of the Policy provide:

Civil Authority

1. When the Declarations show that you have coverage for Business Income and Extra Expense, you may extend that insurance to apply to the actual loss of Business Income you sustain and reasonable and necessary Extra Expense you incur caused by action of civil authority that prohibits access to the described premises. The civil authority action must be due to direct physical loss of or damage to property at locations, other than described premises, caused by or resulting from a Covered Cause of Loss.

(Ex. A at 62.) Plaintiff alleges that the Executive Order closed and suspended “business operations due to the physical presence of the virus that causes COVID-19 in close proximity to the Covered Property,” but does not allege any facts showing that the virus was “in close proximity” or that it caused physical loss of or damage to property at some other premises. (Complaint ¶ 81.)

D. Plaintiff’s Insurance Claim and This Lawsuit

Plaintiff alleges it “tendered claims” to TIC for Business Income, Extra Expense and Civil Authority coverage related to the virus that causes COVID-19. (*Id.* ¶¶ 10 and 46.) Plaintiff fails to allege any facts concerning when it submitted a claim, whether it reported any suspension of

business operations, the reason for such a suspension (if any), or whether it identified any direct physical loss of or damage to its property. Plaintiff also fails to allege when TIC responded to its claim and the contents of that response. Rather, Plaintiff contends that TIC denied all claims nationwide “en masse.” (*Id.* ¶¶ 10, 66, 74 and 82.)

On April 29, 2020, Plaintiff filed this lawsuit—a purported nationwide class action brought on behalf of all TIC policyholders, without regard for, among other things, the terms and conditions of the insured’s particular policy, its business type, its geographic location, or the facts and circumstances of any alleged loss. (Complaint ¶¶ 48–51.) The Complaint asserts three claims for declaratory judgment. (*Id.* ¶¶ 61–84.) The declaratory judgment counts seek declarations that Plaintiff’s losses, and those of the putative class members, stemming from the COVID-19 pandemic are insured losses under the Business Income, Extra Expense, and Civil Authority provisions of their respective policies.

II. ARGUMENT

A. Legal Standard

Pursuant to Rule 12(b)(6) of the Federal Rules of Civil Procedure, dismissal “can be based on the lack of a cognizable legal theory or the absence of sufficient facts alleged under a cognizable legal theory.” (*Balistreri v. Pacifica Police Dep’t*, 901 F.2d 696, 699 (9th Cir. 1990).) “[A] plaintiff’s obligation to provide the grounds of his entitlement to relief requires more than labels and conclusions, and a formulaic recitation of the elements of a cause of action will not do.” (*Bell Atlantic Corp. v. Twombly*, 550 U.S. 544, 555 (2007) (internal quotation, citation, and alteration omitted).)

“To survive a motion to dismiss, a complaint must contain sufficient factual material, accepted as true, to ‘state a claim to relief that is plausible on its face.’” (*Ashcroft v. Iqbal*, 556 U.S. 662, 678 (2009) (quoting *Twombly*, 550 U.S. at 570).) “Factual allegations must be enough to raise a right to relief above the speculative level[.]” (*Twombly*, 550 U.S. at 555.) Courts “are not bound to accept as true a legal conclusion couched as a factual allegation.” (*Iqbal*, 556 U.S. at 678 (internal quotation and citation omitted).)

Even taking Plaintiff's factual, non-conclusory allegations as true, however, the unambiguous terms of the Policy do not permit recovery, and the Complaint should be dismissed.

To the extent plaintiff seeks to assert claims on behalf of nationwide putative classes (Complaint ¶¶ 49-51), TIC does not consent to personal jurisdiction in this Court as to the claims of putative class members that are not residents of the State of Californian. (*See Bristol-Myers Squibb Co. v. Superior Court of California*, 137 S. Ct. 1773 (2017).) While there exists a split of authority among the federal courts, including in this district, as to whether *Bristol-Myers Squibb* applies in the context of class actions as opposed to mass torts, TIC contends that the better-reasoned decisions compel a finding that this Court lacks jurisdiction over claims of non-resident, absent class members. (*See, e.g., Carpenter v. PetSmart, Inc.*, 2020 U.S. Dist. LEXIS 35459, at *12-13 (S.D. Cal. Mar. 2, 2020) (noting split among federal courts here and elsewhere and "finding that *Bristol-Myers Squibb* applies in the nationwide class action context.")) In addition, plaintiff lacks standing under Rule 12(b)(1) of the Federal Rules of Civil Procedure to assert claims on behalf of non-California putative class members because the laws of the states of the absent class members would apply to the interpretation of their policies but not to plaintiff's claims. (*Carpenter*, 2020 U.S. Dist. LEXIS 35459, at *21-26) (holding that California named plaintiff lacked standing to press "claims on behalf of unnamed class members under other states' laws that do not govern his own claims"); *see also Corcoran v. CVS Health Corp.*, 2016 WL 948880, at *12 (N.D. Cal. 2016) ("Courts routinely dismiss claims where no plaintiff is alleged to reside in a state whose laws the class seeks to enforce."); *Am. W. Door & Trim v. Arch Specialty Ins. Co.*, 2015 U.S. Dist. LEXIS 34589, at *23 (C.D. Cal. Mar. 18, 2015) (state insurance law inherently "varies by state").)

B. The Policy Does Not Provide Coverage for Plaintiff's Alleged Losses

It is the insured's burden to establish that the claim is within the scope of insurance coverage. (*Aydin Corp. v. First State Ins. Co.*, 18 Cal. 4th 1183, 1188 (Cal. 1998); *Gov't Empls. Ins. Co. v. Nadkarni*, 391 F. Supp. 3d 917, 925 (N.D. Cal. 2019).) Accordingly, a complaint

1 seeking a declaration that an insuring agreement provides the asserted coverage must allege
2 sufficient facts to show that the claims fall within the policy's coverage.

3 In this diversity case, California substantive law applies, including its choice-of-law rules.
4 (*Ins. Co. of N. Am. v. Fed. Exp. Corp.*, 189 F.3d 914, 919 (9th Cir. 1999).)² Under California
5 law, insurance policies “are contracts to which the ordinary rules of contract interpretation apply.”
6 (*Zaghi v. State Farm Gen. Ins. Co.*, 77 F. Supp. 3d 974, 977 (N.D. Cal. 2015) (citing *Travelers*
7 *Cas. & Sur. Co. v. Transcon. Ins. Co.*, 122 Cal. App. 4th 949, 955, 19 Cal. Rptr. 3d 272 (Cal. Ct.
8 App. 2004) and *Bank of the West v. Superior Court*, 2 Cal.4th 1254, 1264, 10 Cal. Rptr. 2d 538,
9 833 P.2d 545 (Cal. Ct. App. 1992)).) California insurance law requires that the interpretation of a
10 policy give effect to the parties' mutual intentions as of the time of contracting. (*AIU Ins. Co. v.*
11 *Superior Court (FMC Corporation)*, 51 Cal. 3d 807, 821 (Cal. 1990).) “Where contract language
12 is clear and explicit and does not lead to absurd results, we ascertain intent from the written terms
13 and go no further.” (*Ticor Title Ins. Co. v. Employers Ins. of Wausau*, 40 Cal. App. 4th 1699,
14 1707, 48 Cal. Rptr. 2d 368 (Cal. Ct. App. 1995); *see also* Cal. Civ. Code § 1638 (“The language
15 of a contract is to govern its interpretation, if the language is clear and explicit, and does not
16 involve an absurdity.”); *id.* § 1639 (“When a contract is reduced to writing, the intention of the
17 parties is to be ascertained from the writing alone, if possible”).) Policy terms are applied as
18 defined in the document or, when not defined, read in their ordinary and popular sense. (*AIU Ins.*
19 *Co.*, 51 Cal. 3d at 825.)

20 Where, as here, the insured cannot meet its burden to show that the policy provides the
21 claimed coverage, courts in this District will dismiss the complaint. (*See Tarakanov v. Lexington*
22 *Ins. Co.*, 2020 U.S. Dist. LEXIS 40903, ___ F. Supp. 3d ___ (N.D. Cal. 2020) (dismissing first-
23 party property insurance claim arising from the 2017 Northern California wildfires for failure to
24

25 ² One of California's choice-of-law tests is set forth in California Civil Code § 1646, which states
26 that “[a] contract is to be interpreted according to the law and usage of the place where it is to be
27 performed; or, if it does not indicate a place of performance, according to the law and usage of
28 the place where it is made.” Plaintiff is a California entity with its business located in Newport
Beach, California. The Policy provides coverage for Plaintiff's Covered Property, which is
located at the designated Newport Beach location. Consequently, California law applies to the
coverage issues presented under Plaintiff's Policy.

state a plausible claim); *Hotchalk, Inc. v. Scottsdale Ins. Co.*, 217 F. Supp. 3d 1058 (N.D. Cal. 2016) (dismissing claim of coverage for false claims act violations under directors and officers policy); *Sheahan v. State Farm Gen. Ins. Co.*, 394 F. Supp. 3d 997 (N.D. Cal. 2019) (dismissal of putative class action concerning claims of undervaluing of replacement costs for wildfire damaged homes).)

1. The Business Income and Extra Expense Claims Should Be Dismissed Because O’Brien Did Not Suffer Direct Physical Loss of or Damage to Property

The Complaint does not plausibly allege Business Income and Extra Expense claims that fall within the coverage provisions of the Policy. The plain language of the Business Income and Extra Expense Endorsement provides coverage for “actual loss of Business Income [Plaintiff] sustains due to the necessary ‘suspension’ of [Plaintiff’s] ‘operations’” only if (1) the suspension is “caused by direct physical loss of or damage to property at the described premises” and (2) the direct physical loss or damage is “caused by or result[s] from a Covered Cause of Loss.” (Ex. A at 36.) The described premises is defined to mean “[t]he portion of the building which you [Plaintiff] rent, lease or occupy”—in Plaintiff’s case, “2901 W. Coast Hwy Ste 200 Newport Beach, CA,” as set forth in the Policy Declarations—and any portion of the building used by Plaintiff to gain access to its suite. (*Id.* at 36.)

The Extra Expense provision similarly requires “direct physical loss of or damage to property caused by or resulting from a Covered Cause of Loss.” (*Id.* at 37.) “Thus, although the damage covered, loss of income, is not itself a physical loss, the loss of income must be *caused* by a physical loss....” (*Ward Gen. Ins. Servs., Inc. v. Emp’rs Fire Ins. Co.*, 114 Cal. App. 4th 548, 555 (Cal. Ct. App. 2003) (emphasis in original).) Because the Complaint does not plausibly allege that property at Plaintiff’s premises suffered any direct physical loss or damage, and attributes Plaintiff’s suspension of its business (and resulting losses) to the COVID-19 pandemic, the Proclamation, and the Executive Order, not physical damage to property, no coverage is available under the Policy.

a. Plaintiff Does Not Plausibly Allege “Direct Physical Loss of or Damage To” Plaintiff’s Property

The Policy expressly and unambiguously provides that Business Income and Extra Expense losses are covered only if those losses result from direct *physical* loss of or damage to the insured’s property. California courts have interpreted the phrase “direct physical loss of or damage to” property to require either “direct physical loss of” or “direct physical damage to” property. (*Ward Gen. Ins. Servs., Inc.*, 114 Cal. App. 4th at 554 (“[W]e construe the words ‘direct physical’ to modify both ‘loss of’ and ‘damage to.’”).) “That the loss needs to be ‘physical,’ given the ordinary meaning of the term, is ‘widely held to exclude alleged losses that are intangible or incorporeal, and, thereby, to preclude any claim against the property insurer when the insured merely suffers a detrimental economic impact unaccompanied by a distinct, demonstrable, physical alteration of the property.’” (*MRI Healthcare Ctr. of Glendale, Inc. v. State Farm Gen. Ins. Co.*, 187 Cal. App. 4th 766, 779 (Cal. Ct. App. 2010) (quoting 10A Couch on Insurance, § 148:46 at p. 148-81).) Physical loss or damage thus requires that “some *external force* must have acted upon the insured property to cause a *physical change* in the condition of the property, i.e., it must have been ‘damaged’ within the common understanding of that term.” (*MRI Healthcare*, 187 Cal. App. 4th at 780 (emphasis in original); *see also Meridian Textiles, Inc. v. Indem. Ins. Co.*, No. CV 06-4766 CAS, 2008 U.S. Dist. LEXIS 91371, at *17 (C.D. Cal. Mar. 20, 2008) (holding that in order to trigger coverage under a physical loss or damage provision, the insured must demonstrate “some tangible change” in the property or “some detectable physical change”).)

California law requiring tangible, physical damage to trigger coverage is consistent with authority in other jurisdictions. For example, in a recent decision on all fours with Plaintiff’s claims here, a Michigan court dismissed the plaintiff’s business interruption claim for alleged losses caused by the COVID-19 pandemic for failure to allege direct physical loss of or damage to its property. (*See Gavrilides Mgmt. Co. v. Michigan Ins. Co.*, Case No. 20-258-CB-C30 (Ingham County) (Mich. Cir. Ct. July 1, 2020) (Decision granted on the record [<https://www.youtube.com/watch?v=Dsy4pA5NoPw&feature=youtu.be>]).) Similar to Plaintiff’s

claim for Civil Authority coverage, the claim in *Gavrilides* was premised entirely on orders issued by the Governor of the State of Michigan that restricted dine-in services at plaintiff's restaurant and caused plaintiff to reduce operations. The court summarily rejected plaintiff's argument that it experienced a physical loss of property because customers were physically prohibited from dining in at plaintiff's restaurant, calling the argument "nonsense" and concluding that it came "nowhere close to meeting the requirement that there has to be some physical alteration to or physical damage or tangible damage to the integrity" of the property to trigger coverage. (*Id.*) The court granted the defendant's motion for summary disposition without leave to amend, noting that amendment would be futile because the Michigan executive orders and the coronavirus "do not constitute the direct physical damage or injury that is required under the policy". (*Id.*)³

Similarly, in *Newman Myers Kreines Gross, P.C. v. Great N. Ins. Co.*, 17 F. Supp. 3d 323 (S.D.N.Y. 2014), the Court held that the closure of a law firm's premises resulting from a power shutoff by Con Edison, the local New York City energy provider, in advance of Hurricane Sandy did not trigger business income or extra expense coverage because there was no physical damage to the insured's offices located at 40 Wall Street. The Court noted that "[t]he words 'direct' and 'physical,' which modify the phrase 'loss or damage,' ordinarily connote actual, demonstrable harm of some form to the premises itself, rather than forced closure of the premises for reasons exogenous to the premises themselves, or the adverse business consequences that flow from such closure." (*Id.* at 331; *see also, e.g., Port Auth. of N.Y. & N.J. v. Affiliated FM Ins. Co.*, 311 F.3d 226, 235 (3d Cir. 2002) ("In ordinary parlance and widely accepted definition, physical damage to property 'means a distinct, demonstrable, and physical alteration' of its structure."); *Mama Jo's, Inc. v. Sparta Ins. Co.*, No. 17-cv-23362-KMM, 2018 WL 3412974, at *9 (S.D. Fla. June

³ In explaining why it was denying leave to amend, the Court stated: "...there actually is no factual development that could change the fact that the complaint is complaining about the loss of access or use of the premises due to executive orders and the COVID-19 virus crisis. So, there is no factual development that could possibly change that or amendment to the complaint that could change that those things do not constitute the direct physical damage or injury that is required under the policy..."

11, 2018) (“[D]irect physical loss ‘contemplates an actual change in insured property then in a satisfactory state, occasioned by accident or other fortuitous event directly upon the property causing it to become unsatisfactory for future use or requiring that repairs be made to make it so.’”).) Business Income and Extra Expense claims under the Policy language at issue here are thus compensable only when the suspension of business was caused by a physical alteration to, or a demonstrable change to, the insured’s property.

Here, the Complaint does not—and cannot—allege facts showing any indicia of property damage, nor does Plaintiff claim that COVID-19 caused any direct physical alteration or change constituting “direct physical loss of or damage to” Plaintiff’s premises. Plaintiff alleges, implausibly, that viruses generally cause damage to property simply by their presence, which Plaintiff claims “mak[es] the property dangerous and less valuable,” and quotes a 2006 industry group statement suggesting that viruses can sometimes contaminate property. But the Complaint does not allege that the coronavirus that causes COVID-19 was ever found at *Plaintiff’s premises*, let alone that COVID-19 physically altered or changed Plaintiff’s property.⁴ Rather, the purported “damage” that Plaintiff alleges the virus caused was neither direct nor physical, but rather economic damage resulting from the shutdown of its business. (Complaint ¶ 39 (“COVID-19 damaged the ‘Covered Property’ by requiring it to be shut down.”).) Thus, Plaintiff’s

⁴ Even if (contrary to fact and the Complaint) Plaintiff had specifically alleged the physical presence of coronavirus on property at Plaintiff’s premises, that would still be insufficient to plead and prove direct physical loss or damage. According to CDC guidelines, “[c]oronaviruses on surfaces and objects naturally die within hours to days” and can be removed with “[n]ormal routine cleaning with soap and water” or killed with disinfectants. (See RJN E, *CDC Reopening Guidance for Cleaning and Disinfecting Public Spaces, Workplaces, Businesses, Schools, and Homes*, [cdc.gov/coronavirus/2019-ncov/community/reopen-guidance.html](https://www.cdc.gov/coronavirus/2019-ncov/community/reopen-guidance.html) (last visited June 17, 2020).) The fleeting presence of a virus that can survive on surfaces for only a few hours or days (see Complaint ¶ 34), and can be easily removed through ordinary cleaning or disinfectants, cannot cause physical loss or damage that would render property unusable or uninhabitable. (See *Mama Jo’s*, 2018 WL 3412974, at *9 (finding no direct physical loss or damage and noting that “cleaning is not considered direct physical loss”); *Mastellone v. Lightning Rod Mut. Ins. Co.*, 884 N.E.2d 1130, 1144–45 (Ohio Ct. App. 2008) (holding that mold contamination that could be remediated through standard cleaning procedures was not “direct physical loss or damage”); see also RJN Ex. D, *Social Life Magazine, Inc. v. Sentinel Ins. Co. Ltd.*, No. 20 Civ. 3311 (VEC), Tr. at 4:25–5:4 (S.D.N.Y. May 14, 2020) (in denying preliminary injunction in property insurance action concerning alleged property damage caused by COVID-19, court stated: “There is no damage to your property. . . . [COVID-19] damages lungs. It doesn’t damage printing presses.”).)

1 allegation that its business operations were suspended as a result of the alleged presence of
 2 COVID-19 “in public places and businesses in Newport Beach and across the nation” (Complaint
 3 ¶ 43) fails to allege any “actual, demonstrable harm of some form” to property *at the insured’s*
 4 *premises*, as required for coverage under the Policy. (*See, supra, Gavrilides Mgmt. Co.*, Case No.
 5 20-258-CB-C30, at <https://www.youtube.com/watch?v=Dsy4pA5NoPw&feature=youtu.be>;
 6 *Newman Myers*, 17 F. Supp. 3d at 331.)

7 Because the Complaint does not allege any direct physical loss of or damage to Plaintiff’s
 8 property, which is a necessary trigger for coverage under the Policy, Plaintiff’s claims under the
 9 Business Income and Extra Expense Endorsement (Claims I and II) should be dismissed.

10
 11 **b. There Is No Business Income or Extra Expense Coverage
 Because There Has Been No “Period of Restoration”**

12 The Business Income and Extra Expense Endorsement coverage that Plaintiff seeks is also
 13 limited to the “period of restoration.” (Ex. A at 36-37.) This period “[b]egins with the date of
 14 *direct physical loss or damage*” and ends on the earlier of the “date when the property at the
 15 described premises should be *repaired, rebuilt or replaced* with reasonable speed and similar
 16 quality; or the date when business is resumed at a new permanent location.” (*Id.* at 31 (emphases
 17 added).) That the coverage does not begin until the “direct physical loss or damage” occurs and
 18 ends when the property is “repaired, rebuilt or replaced” further confirms that, without direct
 19 physical loss or damage, there is no coverage at all. (*See Phila. Parking Auth. v. Fed. Ins. Co.*,
 20 385 F. Supp. 2d 280, 288 (S.D.N.Y. 2005) (the terms “‘rebuild,’ ‘repair,’ and ‘replace’ all
 21 strongly suggest that the damage contemplated by the Policy is physical in nature”); *see also*
 22 *Newman Myers*, 17 F. Supp. 3d at 332 (“The words ‘repair’ and ‘replace’ contemplate physical
 23 damage to the insured premises.”).) Here, the period of restoration has not begun because there
 24 has been no direct physical loss of or damage to Plaintiff’s property.

25 The Complaint does not allege any physical damage to Plaintiff’s premises requiring
 26 repair, rebuilding, or replacement. Aside from using the phrase in a handful of paragraphs (*see,*
 27 *e.g.*, Complaint ¶¶ 24, 73, 76), the Complaint does not even plead a “period of restoration” or
 28

1 specify the repairs necessitated by any supposed property damage. To the contrary, Plaintiff
 2 pleads that it (and putative class members) “took precautions; performed repairs; purchased
 3 equipment or other services due to COVID-19; or otherwise incurred expenses that were directly
 4 *due to the interruption or suspension of their businesses*”—not due to direct physical damage to
 5 their insured premises. (Complaint ¶ 73 (emphasis added).)

6 **2. Plaintiff’s Civil Authority Claim Should Be Dismissed**
 7 **Because Plaintiff Has Not Alleged Facts Showing Direct**
 8 **Physical Loss of or Damage to Property at Another Location**
 9 **or That Access to its Premises Was Prohibited**

10 Plaintiff also cannot recover under the Civil Authority Endorsement of the Policy because
 11 the Proclamation and the Executive Order were not issued due to “direct physical loss of or
 12 damage to property at locations, other than [O’Brien’s] premises” and did not prohibit access to
 13 O’Brien’s premises. (*See* Ex. A at 62; *see also* generally 10A Couch on Insurance § 152:22.)

14 As a threshold matter, to trigger coverage under the Policy, the civil authority action must
 15 have been due to direct physical loss of or damage to property at a location other than the insured
 16 premises. (Ex. A at 62.) Neither the Proclamation nor the Executive Order makes *any* reference
 17 to direct physical loss of or damage to property at *any* location. (*See* Exs. B & C.) Rather, the
 18 stated purpose of both measures was to provide health care for people infected by the virus and to
 19 protect others from infection. (*Id.*) Indeed, Plaintiff admits that the Proclamation and the
 20 Executive Order “were issued due to the ‘community spread’ of COVID-19”—that is, to prevent
 21 and treat infection. (Complaint ¶ 43.) Because the civil authority orders on which Plaintiff
 22 relies—the Proclamation and the Executive Order (including the Public Health Order
 23 incorporated therein)—were addressed to public health, not direct physical loss of or damage to
 24 property at a location other than Plaintiff’s premises, the Civil Authority Endorsement does not
 25 apply.

26 For a civil authority claim to succeed, the civil authority action also must expressly
 27 prohibit access to Plaintiff’s premises, which unambiguously means a complete bar to entry. (*S.*
 28 *Hospitality, Inc. v. Zurich Am, Ins. Co.*, 393 F.3d 1137, 1140–41 (10th Cir. 2004) (citing cases
 from various states); Ex. A at 62 (requiring that the civil authority action “prohibit[] access to the

described premises”); *see also Syufy Enters. v. Home Ins. Co.*, No. 94-0756 FMS, 1995 U.S. Dist. LEXIS 3771 *5 (N.D. Cal. 1995) (the “civil authority must specifically deny access to [the insured’s premises]. Here, no civil authority ever specifically prohibited any individual from entering [the insured’s premises.]”); *Tu v. Dongbu Ins. Co.*, 2018 U.S. Dist. LEXIS 151322 *26-27 (N.D. Cal. 2018) (coverage would apply if “a covered cause of loss caused damage to the street in front of the [insured premises], and a civil authority closed the [insured premises] because of that damage.”).) Neither the Proclamation nor the Executive Order contains any provision prohibiting access to Plaintiff’s premises.

It is not enough that the civil authority order merely hampered or discouraged access to the insured’s premises. (*See Ski Shawnee, Inc. v. Commonwealth Ins. Co.*, No. 3:09-CV-02391, 2010 WL 2696782, at *1, *5 (M.D. Pa. July 6, 2010) (no coverage when order closed main road that 70 percent—but not 100 percent—of patrons used to access ski resort); *Kean, Miller, Hawthorne, D’Armond McCowan & Jarman, LLP v. Nat’l Fire Ins. Co. of Hartford*, No. 06-770-C, 2007 WL 2489711, at *6 (M.D. La. Aug. 29, 2007) (claim failed when plaintiff closed its office to comply with advisories recommending that residents remain home after hurricane despite no orders forbidding or blocking access to premises); *Abner, Herrman & Brock, Inc. v. Great Northern Ins. Co.*, 308 F. Supp. 2d 331, 335–36 (S.D.N.Y. 2004) (after full prohibition of access lifted, plaintiff had no civil authority claim even though traffic restrictions continued to hamper access to premises).) Nor is it sufficient that a civil authority’s closure of other businesses causes a loss of income to the insured; the civil authority must prohibit access to the insured’s premises specifically. (*S. Hospitality*, 393 F.3d at 1140–41 (no recovery after 9/11 for hotel operator because, although FAA’s order grounding planes greatly depressed hotels’ business, it did not close hotels).) That the stay-at-home direction in the Executive Order may have lost Plaintiff business or hampered its employees from coming to work is thus not sufficient to invoke coverage under the Civil Authority Endorsement.

This District Court, in *Syufy Enterprises, supra*, 1995 U.S. Dist. LEXIS 3771 [1995 WL 129229], denied a business interruption claim by a movie theater operator that had suspended its

business operations when, following the Rodney King verdict, civil authorities in several large cities imposed a dawn-to-dusk curfew to quell potential rioting and looting. The policy in question covered business income loss where “as a direct result of damage to or destruction of property adjacent to the premises herein described by the peril(s) insured against, access to such described premises is specifically prohibited by order of civil authority.” (*Id.* at *2.) The court held that the civil authority provision was not triggered for two reasons: first, no order ever “specifically prohibited any individual from entering a theater,” and second, the policy required that the civil authority order must be “a direct result of damage to or destruction of property adjacent” to the insured’s property, not a curfew imposed to prevent future rioting and property damage. (*Id.*, at *5 (emphases in original).)

Civil Authority coverage does not apply here for the same reasons as in *Syufy Enterprises*. However Plaintiff may mischaracterize them, the fact remains that on their face the orders have nothing to do with physical loss of or damage to property and do not prohibit access to Plaintiff’s (or any other) premises. The Proclamation simply states how the State will prepare for and treat individuals stricken with COVID-19 and prevent the transmission of the coronavirus from person to person. The Executive Order directs all California residents, other than critical infrastructure workers, to stay at home as much as possible, and to practice social distancing when they must go out for necessities such as food, prescriptions, and health care. (*See* Ex. C at 2 (permitting all Californians working in 16 critical infrastructures to continue working “because of the importance of these sectors to Californian’s health and well-being” and directing others to “practice social distancing” when they need to leave their homes).) Neither prohibits access to any premises, let alone Plaintiff’s premises in particular. While the Proclamation or the Executive Order might have reduced Plaintiff’s revenue by reducing the demand for its services, a loss of profits from reduced work volume is not compensable under a civil authority provision. (*See United Air Lines v. Ins. Co. of the State of Pa.*, 439 F.3d 128, 134–35 (2d Cir. 2006); *Ski Shawnee*, 2010 WL 2696782, at *5.)

Under a plain reading of the Policy, and consistent with established authority, Plaintiff has no claim under the Civil Authority Endorsement, and the Complaint should be dismissed.

3. Because Plaintiff Has Not Alleged a Claim within the Policy’s Grant of Coverage, the Purported Absence of a Virus Exclusion Is Irrelevant.

The Complaint alleges that Plaintiff is entitled to coverage under the Policy because “‘All risk’ policies cover all damage from all sources unless it is specifically excluded,” and Plaintiff’s Policy contains “no exclusion or limit for damages from viruses.” (Complaint ¶ 19.) But Plaintiff has it backwards: it is the insured’s burden to show that the alleged loss falls within the policy’s grant of coverage before exclusions even become relevant. (*See Aydin Corp.*, 18 Cal. 4th at 1188; *Gov’t Empls. Ins. Co.*, 391 F. Supp. 3d at 925.) Plaintiff cannot carry that burden here because, as shown above, the trigger for coverage is “direct physical loss of or damage to” the insured’s premises (for the Business Income and Extra Expense coverage) or other premises (for Civil Authority coverage). (*See* Sections II.B.1-2.) The insured must meet these threshold requirements to trigger coverage before there is any need to inquire whether there is an applicable exclusion. Plaintiff’s focus on the virus exclusion misses the mark for an additional reason: the Policy does contain an exclusion for loss or damage caused by the “[p]resence, growth, proliferation, spread or any activity of ... ‘microbes.’” (Ex. A at 98.) The Policy defines microbes as “any non-fungal micro-organism or non-fungal, colony-form organism *that causes infection or disease*.” (*Id.* at 99 (emphasis added).) Because a virus is a non-fungal micro-organism that causes infection or disease, coverage is excluded under the Policy, even if Plaintiff’s claim could meet the physical loss or damage trigger. (*See* CDC, Vaccines & Immunizations: Glossary, at <https://www.cdc.gov/vaccines/terms/glossary.html> (defining “microbes” as “[t]iny organisms (*including viruses* and bacteria) that can only be seen with a microscope”) (emphasis added).) But the Court need not address the scope of that or other applicable exclusions on this motion, because Plaintiff has failed to allege a loss that falls within any grant of coverage under the Policy.

III. CONCLUSION

For all the reasons stated above, Plaintiff has failed to state any claim upon which relief can be granted. These are not mere pleading deficiencies; Plaintiff's alleged business interruption losses from the COVID-19 pandemic simply do not trigger coverage under the Policy. Accordingly, further amendment would be futile, and TIC respectfully requests that the Court dismiss the Complaint with prejudice under Rule 12(b)(6). (*Gardner v. Martino*, 563 F.3d 981, 990 (9th Cir. 2009) (no abuse of discretion in denying leave to amend when amendment would be futile).)

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